

Heather Knoeferl, MSOL, OTR/L

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Clinically excellent Occupational Therapist with strong interpersonal skills and proficiency in education, time management, and therapy program design and execution. Received above-average teaching performance evaluations in all categories every semester. Enthusiastic fieldwork contract negotiator and dedicated employee with high integrity, strong work ethic and great leadership skills.

Skills

- Superior communication
- Builds trusting relationships
- Creative negotiator
- Clear focus on “big picture”
- Thrives on challenges
- Team motivator

Experience

MARCH 2019 – PRESENT

Academic Fieldwork Coordinator, Assistant Professor/ Nova Southeastern University, Fort Lauderdale, FL

MAY 2017 – FEBRUARY 2019

Therapy Program Manager / Lakeview Village, Lenexa KS

Manages a multi-disciplinary team of home health and outpatient therapists. Primary objective upon hire was to attain Medicare Certification for one new clinical site and capture commitment from our community client to open a second clinical site. I participated in the hire of 4 new staff and our team received a deficiency-free Medicare Certification for our first outpatient clinic. In partnership with our community client we are currently seeking Medicare Certification for a second site, and we exceeded initial expectations by receiving commitment to open a third outpatient site.

AUGUST 2015 – MAY 2017

Academic Fieldwork Coordinator / Brown Mackie College, Kansas City

Placement, monitoring, and management of Occupational Therapy Assistant students in Level I and Level II Fieldwork experiences. Demonstrates a working understanding of ACOTE accreditation standards as they apply to the Fieldwork experience.

OCTOBER 2012 – AUGUST 2015

Lead OTA Instructor/ Brown Mackie College, Kansas City

Primary instructor in OT theory. Classes taught include Therapeutic Media, Functional Anatomy, Mental Health, Adult Rehabilitation, and Geriatric Rehabilitation.

2008 – OCTOBER 2012

Staff OTR / Key Rehabilitation, Kansas City Area

Primary OTR responsible for treatment planning and supervision of COTAs in a Skilled Nursing/Long Term Care environment.

2007 – 2008

Staff OTR / The Rehabilitation Institute, Kansas City

OTR responsible for the delivery of neurorehabilitation services in an outpatient environment.

2006 – 2007

Staff OTR / Supplemental Healthcare, Kansas City Area

OTR responsible for contract OT services in a variety of settings including Skilled Nursing/Long Term Care Facilities, outpatient clinics, and hospitals.

2004 – 2005

Consultant/ St. Thomas More Preschool, Baton Rouge LA

Contract services screening preschoolers for potential therapy needs prior to entering kindergarten.

1999 – 2003

OT Supervisor/ Oregon Health Sciences University

Supervision of COTA staff and students in an inpatient mental health environment.

1997 – 1998

Staff OTR / Intermittent Care Company, Portland OR

OTR responsible for delivery of home health services.

Education

SEPTEMBER 2016

Masters of Science in Organizational Leadership/ Argosy University, Phoenix AZ

Graduated with a 4.0 GPA

MAY 1996

Bachelor of Science: Major in Occupational Therapy/ Pacific University, Forest Grove OR

Completed didactic curriculum in 1996, completed Fieldwork in 1997. Was offered a position at Oregon Health Sciences University as a result of exemplary Fieldwork performance.

Additional Credentials/Certifications

“Car Fit” Event Coordinator certification from AARP/AOTA/AAA

Certified in Physical Agent Modalities (CPAM)

Awarded Brown Mackie Employee of the Quarter in 2016

Awarded the “Golden Key” by Key Rehabilitation for patient care and team performance in 2012